



FISHER STORE FAQ

The Fisher Employee Store is a dedicated global marketplace where you can find Fisher Investments branded gear designed to help you represent the firm with pride.

Click [HERE](#) to access the Fisher Store!

Ensure your country and currency are set to the country of delivery in the top right-hand corner.

Returning Users

If you already have a login from a previous purchase or gift on the Stadium platform, you will continue to use that login. Your username will be your FI email address and if you forgot your password, click “forgot password.”

First-Time Users

If this is your first time logging into the Stadium platform, follow these instructions:

- Access the [Fisher Store](#), then click “log in” to be redirected to a new page.
- Click “Sign Up” and enter your FI email address.
- Create a password.
- A verification email will be sent to your inbox with a six-digit code.
- Enter the code on the website and click “Continue” to access the store.

Customer Success Contact Information

If you have any issues with your purchase (damaged, tracking issues, etc.), contact Stadium’s customer service team through [this](#) contact form. There is also a live-chat feature on the right-hand corner of the website.

Custom Storefront and Bulk Gifting

If you are interested in bulk ordering items for a group, please contact [~Employee Experience](#) for help with gifting options.

Shipping

Production and shipping time generally takes 2 weeks with extended timelines around the holidays. You will get an email with your tracking information from Stadium when the item has shipped. Shipping fees are included in the price of the item. However, customs and other local or national fees may apply.

Returns

For customized products, returns are generally not accepted. If the item is damaged or the embroidery is not correct, please submit a [Contact Form](#) for Stadium to process a replacement or refund of the item.

REACH OUT TO [~EMPLOYEE EXPERIENCE](#) WITH QUESTIONS, SUGGESTIONS OR HELP WITH GIFTING IDEAS.