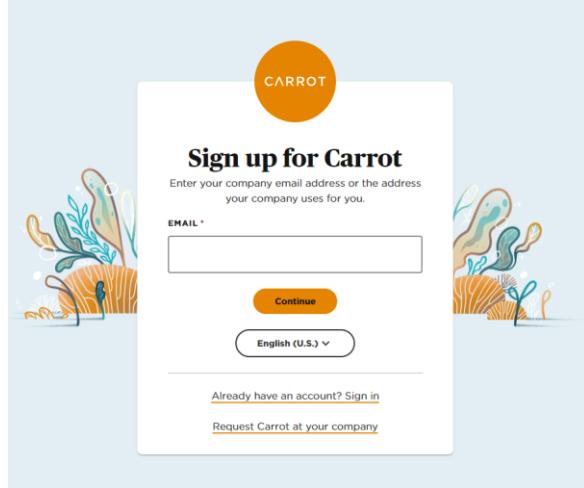


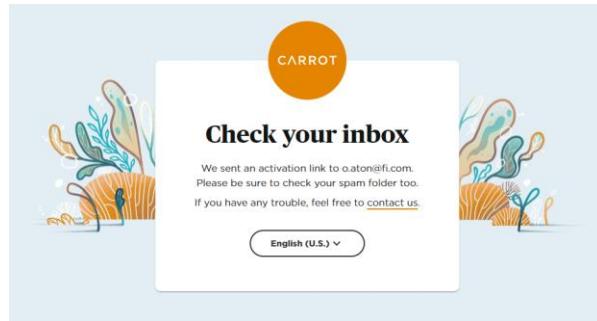
Carrot Enrollment Instructions:

Steps:

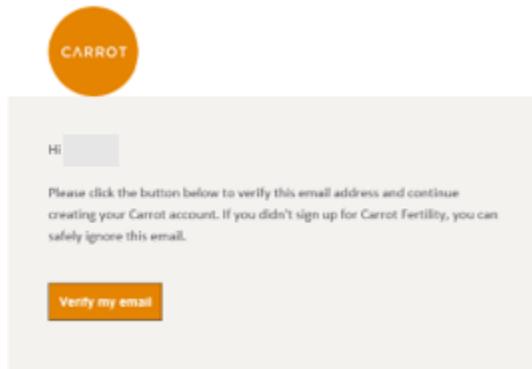
1. Visit get-carrot.com/signup.



2. Enter your FI email address.



3. Carrot will email you a hyperlink to create your account. Open the email and click the orange button labeled, "Verify my email."



4. Read through the informational prompts and click “Continue.”

The image displays four mobile application screens arranged in a 2x2 grid, each with a light beige background and a "English (U.S.)" dropdown in the top left corner.

- Welcome to Carrot**
Fisher Investments has partnered with Carrot, a benefit designed to support fertility, family forming, and hormonal health.
Get started in a few simple steps:
 - Create your account
 - Learn about your benefit and the resources available to you
 - Tell us about your journey to get a personalized Carrot Plan and unlock full access[Continue >](#)
- Get financial support**
Your benefit covers eligible expenses from eligible providers to help make your journey more accessible.
Fisher Investments will pay for 100% of your costs, up to a lifetime maximum of \$10,000.
Funds you use may be taxed as income.
< Back [Continue >](#)
- Expert help is just a tap away**
Need help with your benefit? Have a medical question? Don't know where to start?
Schedule a chat with a Carrot Expert, or browse our library of articles and videos.
< Back [Continue >](#)
- Find a provider you can trust**
Get help finding the best provider for your journey, or confirm your current provider's eligibility.
Plus, enjoy priority appointments and generous discounts at Carrot partner providers in select countries.
< Back [Continue >](#)

5. Click “Create my account.”

The image shows a mobile application screen with a light beige background and a "English (U.S.)" dropdown in the top left corner.

Enjoy personal, dynamic guidance
When you're ready to access your Carrot funds, experts, and providers, simply tell us about your journey and we'll design a personalized plan.
As your journey evolves, so will your plan.

< Back [Create my account](#)

6. Create a password for your account. Your FI email address will auto-populate in the *Account Email* section.

English (U.S.) ▾

Create a password

ACCOUNT EMAIL

PASSWORD *

< Back Continue >

7. If you prefer, you may add your personal email address and click “Continue.” If not, click “Skip” to keep your account associated with your FI email address.

English (U.S.) ▾

Should we contact you at a different email address?

The address you use to sign in won't change, but if you'd like us to communicate with you at a different address, share that here. You can also update this later in your account settings.

CONTACT EMAIL ADDRESS

< Back Skip Continue >

8. Enter your preferred name and click “Continue.” Otherwise click “Skip.”

English (U.S.) ▾

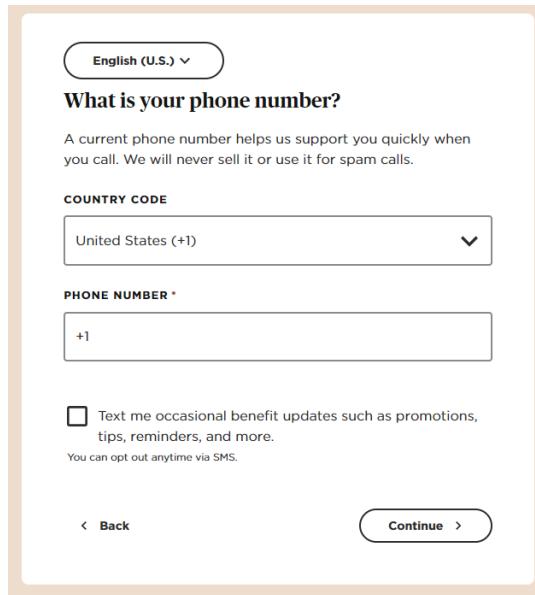
What should we call you?

The name you'd like us to use, if different from your legal name. This will not be shared with your employer.

NAME

< Back Skip Continue >

9. Enter your preferred phone number. This may be a personal phone number and used by Carrot to contact you.



English (U.S.) ▾

What is your phone number?

A current phone number helps us support you quickly when you call. We will never sell it or use it for spam calls.

COUNTRY CODE

United States (+1) ▾

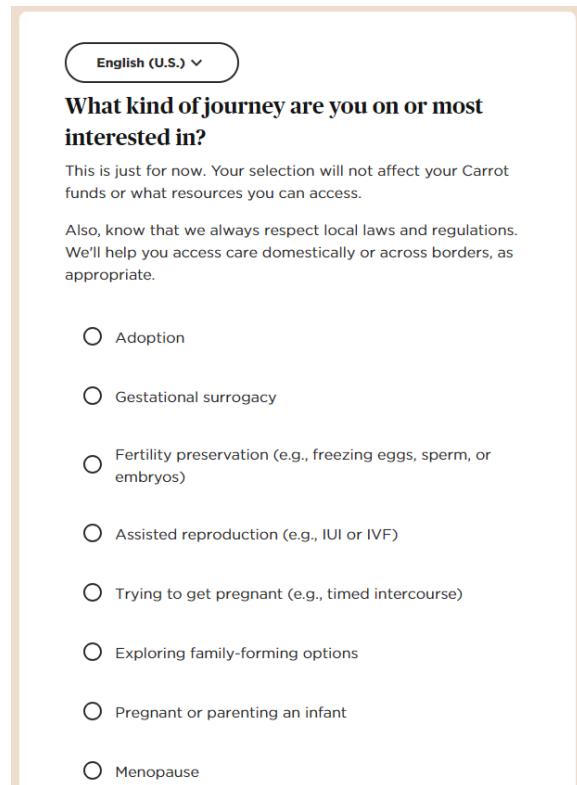
PHONE NUMBER *

+1

Text me occasional benefit updates such as promotions, tips, reminders, and more.
You can opt out anytime via SMS.

< Back Continue >

10. If you already know which journey you're looking for, select it here. If you don't know yet, click "Skip for now."



English (U.S.) ▾

What kind of journey are you on or most interested in?

This is just for now. Your selection will not affect your Carrot funds or what resources you can access.

Also, know that we always respect local laws and regulations. We'll help you access care domestically or across borders, as appropriate.

- Adoption
- Gestational surrogacy
- Fertility preservation (e.g., freezing eggs, sperm, or embryos)
- Assisted reproduction (e.g., IUI or IVF)
- Trying to get pregnant (e.g., timed intercourse)
- Exploring family-forming options
- Pregnant or parenting an infant
- Menopause

11. Agree to the terms of service.

English (U.S.) ▾

Thanks,

Before we continue, we want to make sure that you're aware of our terms and how we'll use your personal info.

I have read and accept the [Terms and Conditions](#).*

I have read and accept the [Privacy Notice](#) and agree to the processing of sensitive personal data.

[Back](#) [Continue](#)

12. Complete the consent form.

English (U.S.) ▾

Consent for processing your personal data

During this registration process and as we provide services, Carrot Fertility, Inc. (located in the USA) may ask you for your Personal Data, which is data about your health and sexual orientation.

In order to provide services, we need your consent to process your Personal Data. Our services include: providing information and recommendations, and processing reimbursements.

You may withdraw consent at any time with effect for the future by contacting info@get-carrot.com. [Read More](#) on the type of data we collect, how we process that data, what it's used for, and why it matters that we're located in the USA.

By giving consent, you confirm that you've read and understood the above explanation and additional disclosures made available to you. You agree to Carrot collecting and processing data regarding your health and sexual orientation as described.

Yes, I give my consent.*

[Back](#) [Continue](#)

13. Verify your personal email address.

English (U.S.) ▾



One last thing...

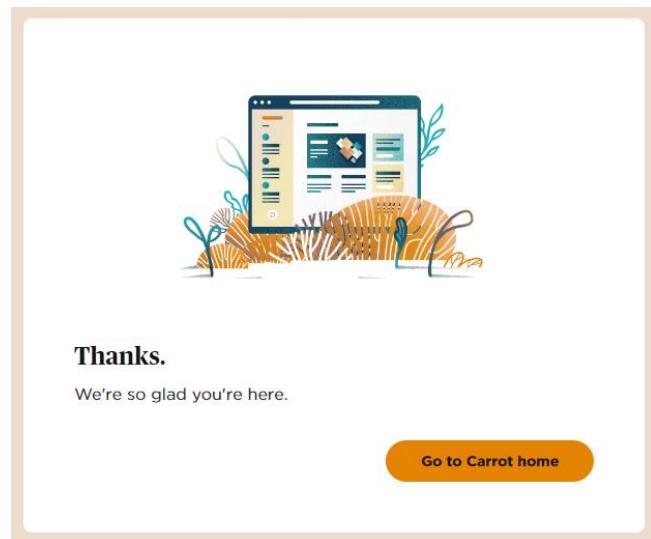
We sent a confirmation email to:

Please check your inbox and click the verification link to enable us to communicate with you at this address.

Want to edit the address above? Need us to resend the email? You can do both in [Account settings](#).

[I'll verify my email later](#)

14. Your enrollment is complete! View the Carrot homepage by clicking "Go to Carrot home."



Pro-Tip: Access your Carrot account anywhere by downloading the Carrot app in the [Apple App Store](#) or [Google Play Store](#).